

Ingersoll Support Services Inc.

Policy: Personal Residences: Respecting People's Homes

Policy # S 14
Section: Services

Approved by the Board of Directors: *Sept. 22 2011*
Procedure Revision: *May 2012*
Review Date: March 22 2019

Ministry requirement –
QAMIV.26.1/2

ISSI acknowledges that the persons supported by the agency are adults with all of the rights and privileges of any citizen in our community and that they have ownership, tenancy and rights in their home that are governed by community laws and standards.

Procedure:

While respecting and advocating for the rights of self-expression, ownership and tenancy, ISSI teaches and supports people who are served by the agency and their staff members to be aware of relative community standards.

In addressing quality assurance measures respecting residences, the agency and its staff shall advocate for the general principles that:

1. The home is kept safe and clean.
2. The home has a reasonable recreation or common area.
3. The recreation and common areas, both inside and outside the home, are kept safe and clean, where these areas are owned or operated by ISSI.
4. All exits in the home are kept clear at all times for the safety of all persons.
5. Appliances and furnishings in the home are clean, in good condition and working order.
6. Hazardous household products are stored and used safely within the home.
7. A residence that is owned or operated by ISSI service agency has a minimum temperature of 20 degrees Celsius throughout the home from October 1 to May 31 each year.
8. The bedroom for each person that the agency supports is provided with a bed of appropriate size.

9. The bedroom for each person that the agency supports is provided with a suitable mattress.
10. The bedroom for each person that the agency supports is provided with bedding appropriate to weather.
11. The bedroom for each person that the agency supports is provided with appropriate individual furniture and clothing storage.
12. The bedroom for each person that the agency supports is provided with sufficient space to keep their personal possessions and to pursue hobbies and interests without unwanted or unwarranted intrusion from others.
13. The bedroom for each person that the agency supports is provided with an exterior window and window coverings.
14. The home has at least one cooled room, or better, for weather conditions of extreme heat.
15. The standard for the cooled area is a humidex level below 35 degrees Celsius.