

## Ingersoll Support Services Inc.

### Policy: Health Promotion

**Policy # QAM 5**

Section: Quality Assurance

Approved by the Board of Directors: *May 24 2011*

Procedure Revision:

Ministry requirement –

Review Date: September 26 2016

**QAM II.7**

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*Each person supported should have meaningful information provided to them to enable them to make or participate in informed choices about their health.*

### **Procedure:**

1. Ingersoll Support Services will provide public health information to assist persons who are receiving services and supports from the agency to make informed choices about their health.
2. Health promotion information is provided in both formal and informal manners. Health Promotion information may be provided in conjunction with Health Monitoring (as per Policy QAM 6) and Medical Services (as per Policy QAM 7).
3. Evidence of this support is to be found in annual medical forms, health care provider appointment records, and the health care treatment record and is kept in the Personal File within the Health section. This includes records of visits to Medical, Dental and Health personnel and other health care practitioners.
4. Health Promotion also includes the resources of Mental Health Care practices and practitioners, personal or assisted access to a Pharmacist, alternative health care providers, and the resources and personnel of the County Public Health Unit.
5. Teaching and interpretation of health related matters is undertaken in the support milieu. Notations of informal support may be made in the Log Notes or the Monthly Report and identified as the stated intention of support in the Support Plan.
6. Public health information is made available and presented in a language and manner, and with the level of support, that each person needs.