

# VISION 2015

THIS TIME NEXT YEAR.



The ISSI Annual Operational Plan for 2014-2015 is an update and extension of our plans from the previous three years. Our Quality System is unique to ISSI, is *structured by* the FOCUS Accreditation Quality Standards and is *informed by* the Ministry of Community and Social Services Quality Assurance Measures Regulation. There are **5 things that we envision regarding quality of services: Person Centredness, Visionary Leadership, Continuous Learning, Positive Design, and Responsive Services.**

For a more detailed expression of our plan please contact us or visit our website at [issisweb.ca](http://issisweb.ca).

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# VISION 2015

To support and empower individuals to become valued members of their community

# An ISSI Annual Plan: 2014-2015



## Visionary Leadership

*Inspirational*

*Our Vision: that visionary leadership will continually lead and direct the organization by example to achieve quality.*

Our Goals for Visionary Leadership: Leadership will develop a visionary plan for the agency — including a calendar for that plan, and a tangible way to report on, measure, and revise our progress.



## Continuous Learning

*GO*

*Our Vision: that the organization and its individual members will engage in continuous learning, constant improvement, and INNOVATION.*

Our Goals for Continuous Learning: We will develop our human resources — people. We will begin a cycle of Growth Opportunities known as GO for staff members.

*Our Vision: to ensure that each person is able to find their “voice” and understand their rights.*

*“A Voice”*

## Person Centred

Our Goals: We will help people be able to understand their rights and to tell others how they want their life to be by communicating their own life goals and plans. We will help people to better communicate with others. We will remove barriers to access.

*Our Vision: the organizational design will be simple, comprehensive - yet practical, with a commitment to being person-centered yet producing wellness and goodwill for the entire community.*

*Wellness*

Our Goals for Positive Design: We will create a positive design for Wellness in our community by learning and teaching about health, safety and wellness as a way of life.



## Responsive Services

Our Goals: We will provide services in a person’s home and throughout their community. We will assist people to find specialized help when needed. We will measure people’s success at becoming a part of their community and their neighbourhood.

*Quality*

## Positive Design

